

# Survivor Assistance Services Application



For Military Retirees & Disabled Veterans

**Provide your family the peace of mind that only AAFMAA delivers**

For 135 years, our hallmark Survivor Assistance Services have offered compassionate and caring guidance in difficult circumstances, from the death notification throughout the surviving spouse's lifetime. No other organization provides the same level of service or protection. Let us take care of your loved ones, so they have time to take care of each other.

## AAFMAA Survivor Assistance Services include:

- Professional pre-planning guidance, education and checklists.
- Electronic storage of your essential claims-related documents in our secure Digital Vault.
- Round the clock online access to your documents, anywhere in the world.
- Expert advice, guidance and expedient processing of death notifications.

## We'll work with your survivors to:

- Advise them on the military and survivor benefits and entitlements they are eligible for.
- Answer questions and help them through the process.
- Notify and coordinate with DFAS, VA and insurance companies. We'll even prepare the forms.

Your spouse deserves the best of care in your absence. Gift them comprehensive Survivor Assistance Services that will protect for the rest of their life. From making death notifications, to applying for government benefits and entitlements, these processes are very time consuming, frustrating and difficult to understand. Please leave these burdensome tasks to those "in-the-know" and provide your family a peace of mind.

To become an AAFMAA Survivor Assistance Services Member, complete and return this form to AAFMAA.

1. APPLICANT		
Name (Last, First MI)	Rank/Title	Social Security Number
Military Service <input type="checkbox"/> Army <input type="checkbox"/> Air Force <input type="checkbox"/> Navy <input type="checkbox"/> Marines <input type="checkbox"/> Coast Guard	Military Status <input type="checkbox"/> Active <input type="checkbox"/> Guard <input type="checkbox"/> Reserve <input type="checkbox"/> Retired <input type="checkbox"/> Veteran	
E-Mail ( <input type="checkbox"/> Personal <input type="checkbox"/> Work)	Birth Date (mm/dd/yyyy)	
Mailing Address	Phone ( <input type="checkbox"/> Cell <input type="checkbox"/> Home <input type="checkbox"/> Work)	
2. CARDHOLDER		
Name (as listed on card)		
Mailing Address		
Card Type <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard	Card Number	Expiration Date (mm/yyyy)
One Time Payment <input type="checkbox"/> \$495.00 Special Introductory Price		
The cardholder hereby authorizes AAFMAA to charge the credit card for the one time payment listed above. This is a non-refundable purchase.		
Cardholder Signature	Date Signed (mm/dd/yyyy)	

Return completed application by fax to 1-800-560-7037 or email to [SurvivorBenefits@aafmaa.com](mailto:SurvivorBenefits@aafmaa.com)

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Thank you for choosing AAFMAA's Survivor Assistance Services. We are honored to provide these vital services for you and your loved ones.

Please read and follow the instructions below to complete the AAFMAA Survivor Assistance Services application:

1. Please provide all requested information.
2. Sign and date the application before submitting.
3. There are no refunds.
4. Once your application is processed and approved, you will be issued a Customer Number (CN) by the AAFMAA representative. Please keep your Customer Number; it is required for registering and accessing the AAFMAA Member Center.
5. You will receive a Welcome Email, along with instructions on how to get started on our Member Center. With your Customer Number, go to [www.aafmaa.com](http://www.aafmaa.com) and at the top right, please click on the register button for the Member Center. Follow the Getting Started instructions sent with your Welcome Email.
6. While at the Member Center, go to each section listed under the Account Profile tab and provide as much detailed information as possible. This will enable AAFMAA to provide expedited help to your loved ones upon your passing.

Contact an AAFMAA Survivor Assistance Services representative for more information:

Phone: (877) 522-5251  
Email: [SurvivorBenefits@aafmaa.com](mailto:SurvivorBenefits@aafmaa.com)  
Fax: (800) 560-7037

After your application is approved, you will receive a Welcome Email from AAFMAA.

Please visit [www.AAFMAA.com](http://www.AAFMAA.com) and go to the Survivor Assistance Services tab for a complete listing of services and benefits provided to our members and your loved ones.